

■ **HUMAN RESOURCE MANAGEMENT** by Claudia Tuclea

UNIT DESCRIPTION

The aim of this course is to provide the knowledge, understanding and key skills that are required by today's HR professionals and to enable participants to effectively contribute to dynamic organizations.

LEARNING OBJECTIVES

By the end of the Unit, participants will be able to:

Knowledge

- Demonstrate an understanding of key terms, theories/concepts and practices within the field of HRM in the hospitality industry.
- Provide general knowledge on staffing the organization.
- Identify and appreciate the impact of work motivation on performance.

Competencies

- Understand the impact of work life quality on company's performance.
- Provide innovative solutions to problems in the fields of HRM.

Mindset

- Critically assess existing theory and practice in the field of HRM.
- Respond positively to problems in unfamiliar contexts.
- Identify and apply new ideas, methods and ways of thinking.

METHODOLOGY

- Interactive lectures with real-life examples and use of different multi-media tools.
- Group work including a group presentation.